

Madeleine - Le Club des Langues, France
(2017/18)



I have changed a lot since the beginning of my placement at the Club and I have learned many things along the way. Firstly, I have seen a drastic improvement in my French speaking and confidence when using the language. I was often working on the reception desk and answering calls in French. I also learned to overcome come many challenges, for example in the beginning of my time at the Club I struggled understanding French

speakers on the phone, and many of my colleagues wanted to stop me answering calls due to these problems. However, I persevered and argued that I cannot learn unless I practice regularly, therefore I continued to answer calls and I very quickly I began to improve. By the end of my placement I could answer calls without any problems whatsoever.

I encountered many problems during my time in France, and my impressions of living abroad have certainly changed a lot. Things were a lot more difficult than anticipated and I learned a lot about the foreign workplace in particular. As hard as this semester was, it has made me a lot more determined and independent. I can be grateful for the things I have learned and the improvements in my use of the French language. In terms of improving your knowledge of the French language, a company such as this is a good option. I was working with native speakers on a daily basis, and the opportunity to work on reception meant that I was using the French language constantly; in calls, emails and speaking to clients.

